



紀利華木球會
CRAIGENGOWER CRICKET CLUB

2024年6月會員意見調查

一般事項

1. 您多久來本會一次?

a) 每天, b) 每週, c) 每月, d) 甚少, e) 從不

2. 您最常使用本會那些設施或服務? (請圈選所有合適的)

- a) 餐飲
- b) 健身
- c) 泳池
- d) 網球
- e) 草地滾球
- f) 羽毛球
- g) 乒乓球
- h) 哥爾夫球
- i) 木球
- j) 壁球
- k) 飛鏢
- l) 兒童遊樂設施
- m) 桌球
- n) 其他 (請說明) _____

3. 您有參加過本會的活動或比賽嗎? 若有, 經歷和感受如何?

4. 您希望本會能提供其他甚麼節目或活動呢？

5. 您滿意本會設施的清潔和保養嗎？

a) 非常滿意, b) 滿意, c) 一般, d) 不滿意, e) 極不滿意

6. 您認為本會員工在待人處事方面表現如何？

- a) 優異,
- b) 良好,
- c) 一般,
- d) 欠佳,
- e) 差劣

7. 您認為本會需改進或添加那些設施呢？

8. 您從那些途徑獲取有關本會活動、宣傳推廣及資訊更新的信息呢？（請圈選所有合適的）

- a) 會所網址,
- b) 社群媒界,
- c) 電郵,
- d) 會員通訊,
- e) 報告板上的告示,
- f) 其他（請說明）

9. 您樂意推介本會給親友嗎?

- a) 很樂意,
- b) 樂意,
- c) 持平,
- d) 不樂意,
- e) 極不樂意

10. 總體來說, 您滿意本會的設施和服務嗎?

- a) 非常滿意,
- b) 滿意,
- c) 一般,
- d) 不滿意,
- e) 極不滿意.

擬議中的改建工程

1. 為了推進提供給會員的訓練課程和康體活動的種類和頻次, 本會計劃將世紀大樓一樓會議室及隣接的座談室打通, 改建為較大的多用途室, 其面積達 95 平方米 (1022 平方尺), 造價約 120 萬元。對於此項改建工程, 您會支持嗎.

- a) 非常支持,
- b) 支持,
- c) 中立,
- d) 不甚支持,
- e) 全不支持

對於此項工程您有甚麼意見?

建議將某些未盡其用的運動場所的一些時段開放給其他運動使用

1. 鑑於壁球場的使用率偏低，所以它的一些時段已撥給乒乓球使用。過去三個月的紀錄顯示，羽毛球場的平均每天使用率僅為 28% 至 41% 之間，您會否支持將羽毛球場的一些時段撥供其他運動使用？

- a) 非常支持,
- b) 支持,
- c) 中立,
- d) 不甚支持,
- e) 全不支持

請指明您希望利用羽毛球場某些時段進行的運動：

2. 鑑於過去三個月網球場的平均每天使用率僅為 32% 至 36% 之間，您會否支持將網球場的一些時段撥供其他運動使用？

- a) 非常支持,
- b) 支持,
- c) 中立,
- d) 不甚支持,
- e) 全不支持

請指明您希望利用網球場某些時段進行的運動：

暫擬的本會願景與使命宣言

1. 您同意以下暫擬的本會願景與使命宣言嗎？

本會的願景：我們期望成為一所高端的康體遊樂會，鼓勵不同年齡及能力的會員過健康活躍的生活，同時增進社群意識及體育精神。

本會的使命：我們提供多種多樣優質的體育及康樂活動，旨在促進會員身心健康及豐富其社交體驗。透過具創意的節目，先進的設施及熱誠投入的專業工作人員，我們銳意營造適意的環境，讓會員在愉悅的氛圍下做自己喜愛的運動，從而提高技術，並發展持久的友誼。

- a) 完全同意,
- b) 同意,
- c) 無意見,
- d) 不同意,
- e) 極不同意

若有任何意見，請在此示知：

會員姓名： _____ 會員號碼： _____

簽名： _____ 日期： _____

請在 2024 年 6 月 25 日（星期二）前遞交此意見調查，以電郵、郵寄或直接交回會所接待處。

每位會員只可以回答一份問卷，會員配偶或子女意見亦應包含在此問卷內，請勿另填表格。

謝謝費神填答問卷，您的寶貴意見將大有助於我們改進本會的設施及服務。



紀利華木球會
CRAIGENGOWER CRICKET CLUB

Members' opinion survey June 2024

General

1. How often do you visit the Club?
 - a) daily,
 - b) weekly,
 - c) monthly,
 - d) rarely,
 - e) never

2. Which facilities or services do you most frequently utilize at the Club? (Select all that apply)
 - a) Food & Beverage
 - b) gym/fitness
 - c) swimming pool
 - d) tennis courts
 - e) lawn bowls
 - f) badminton
 - g) table tennis
 - h) golf
 - i) cricket
 - j) squash
 - k) darts
 - l) children play facilities
 - m) billiard
 - n) others (please specify) _____

3. Have you participated in any club events or tournaments? If yes, please share your experience

4. Are there any specific programs or activities you would like to see added to our club offerings?

5. How satisfied are you with the cleanliness and maintenance of our facilities?
a) very satisfied, b) satisfied, c) neutral, d) dissatisfied, e) very dissatisfied

6. How would you rate the friendliness and helpfulness of our staff?

- a) Excellent,
- b) Good,
- c) Average,
- d) Poor,
- e) Very poor

7. What improvements or additions would you like to see at our Club?

8. How do you stay informed about club events, promotions, and updates? (State all that apply)

- a) Club website
- b) Social media
- c) Email
- d) Newsletter
- e) Posters at club notice board
- f) Others (please specify _____)

9. How likely are you to recommend our club to a friend or family member?

- a) very likely,
- b) likely,
- c) neutral,
- d) unlikely,
- e) very unlikely

10. Overall, how satisfied are you with your experience at our Club?

- a) Very satisfied,
- b) satisfied,
- c) Neutral,
- d) Dissatisfied,
- e) Very dissatisfied.

Proposed conversion works

1. For the purposes of enriching the variety and frequency of training courses and recreational activities provided to members, there is a plan to convert the Conference Room and the adjacent seminar room (located on the first floor of Braidwood Hall) into a large multi-function room of 95 square meters (1022 sq. feet) at an estimated cost of \$1.2M. How supportive are you of the proposed conversion works.

- a) Very supportive,
- b) supportive,
- c) Neutral,
- d) Not very supportive,
- e) Not supportive at all.

Please provide any comments you may have on the proposed works.

Proposed making available some court sessions of some underutilized sports venues for other sports uses

1. In view of the low utilization of squash courts, some of their court sessions have been made available for table-tennis uses. Given the average daily utilization of badminton courts in the past three months ranging from 28% to 41%, how supportive are you of a proposal to make available some of the badminton court sessions for other sports uses.

- a) Very supportive,
- b) supportive,
- c) Neutral,
- d) Not very supportive,
- e) Not supportive at all.

Please indicate your preferred sports to be played at some court sessions of the badminton courts.

2. Given the average daily utilization of tennis courts in the past three months ranging from 32% to 36%, how supportive are you of a proposal to make available some of the tennis court sessions for other sports uses.

- a) Very supportive,
- b) supportive,
- c) Neutral,
- d) Not very supportive,
- e) Not supportive at all.

Please indicate your preferred sports to be played at some court sessions of the tennis courts.

Proposed Vision and Mission statements

1. To what extent do you agree with the following proposed Vision and Mission Statements for our Club:

Our vision: To be the premier sports and recreation club that inspires individuals of all ages and abilities to lead active and healthy lifestyles, as well as fostering a sense of community and sportsmanship.

Our missions: To provide a diverse range of high-quality sports and recreational activities that promote physical fitness, mental well-being, and social interaction. Through innovative programmes, state-of-the-art facilities, and dedicated team of professionals, we aim to create a welcoming environment where members can pursue their athletic passions, develop skills, and forge lasting friendships.

- a) Fully agree,
- b) agree,
- c) No comment,
- d) Disagree,
- e) Very disagree.

Your comments if any:

Member Name: _____ Membership Number: _____

Signature: _____

Please complete and submit this survey by email, mail or at Club reception before **Tuesday, 25 June 2024.**

A member can only submit one completed questionnaire, whereas spouse or child members' views should be subsumed in the principal member's return and hence they are not eligible to submit separate questionnaires.

Thank you for taking the time to complete this opinion survey. Your valuable feedback is valuable to us in improving our services and facilities.